

# Rishabh Singh

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## Summary

Forward Deployed Engineer with 5+ years across agent orchestration, observability, consumer social and financial infrastructure. I ship full stack - agents, web, mobile, everything in between and own outcomes. Fully agentic workflows: I steer, agents execute.

## Experience

### **M** | **AI-native Household Concierge**

Founding Engineer • Feb 2026 - May 2026

- Built internal tooling to onboard the first 500 households
- Reverse-engineered q-commerce apps (with custom VPN) to fetch order history from users
- Shipped an agent for the ops team, to manage households and reduce manual coordination
- Pipeline: Order History → Ingestion → Tagging + Hot Memory + Persistence → Inference

### **Last9** | **High cardinality observability at scale**

Software Engineer • Jun 2024 - Jan 2025

- Shipped [Awesome Prometheus Toolkit](#) - open-source Prometheus toolkit with auto-discovery
- Built a parser to reverse-engineer DDQL (Datadog) into PromQL
- Developed a migration tool that converts Datadog alerts/dashboards into Grafana equivalents
- Landed a \$1M annual contract by delivering a PoC built on the parser and migration utility

### **Bantr** | **Social app for football fans**

Co-founder • May 2021 - Apr 2023

- Iterated across [multiple versions](#) of the product
- [Wound down](#) after 2 years - couldn't find PMF
- Kept shipping [products](#) across productivity and consumer social

### **American Express** | **Credit card network**

Software Engineer • Nov 2020 - May 2021

- Built a multi-tenant job scheduler from scratch
- Engineered a service to hot-reload environment variables with zero downtime
- Scaled both services for cross-team adoption across Amex engineering

## Education

### **SRM Institute of Science & Technology**

Bachelor of Technology (B.Tech), Computer Science & Engineering (CSE) • 2016 - 2020

- Won [50+ hackathons](#)
- Graduated [top of the batch](#)
- Built [OffPay](#) - [UPI payments](#), cab bookings, and more with zero internet connectivity